

## Seth, Susami

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**From:** Customer Support <support@shotspotter.com>  
**Sent:** Thursday, February 14, 2019 11:02 PM  
**To:** rparkey@columbuspolice.org  
**Subject:** ShotSpotter - ColumbusOHHilltop - Misclassify - 02/14/2019 - ID 2517 - [REDACTED]  
[REDACTED] - 2205 hour [ ref:\_00D60Jm9t.\_5000d1PdDU3:ref ]

Good evening,

Thank you for contacting ShotSpotter regarding an incident that occurred on 02/14/2019 in the area of [REDACTED] [REDACTED] at approximately 2205 hours. I Have reclassified the incident as firecrackers. Incidents are live reviewed and are classified by reviewers. There are times when gunshots and firecrackers sound very similar and they can be misclassified as as one another. If you have any questions, please contact us at support@shotspotter.com. Thank you and have a safe day.

[REDACTED]  
ShotSpotter Service Operations Specialist ref:\_00D60Jm9t.\_5000d1PdDU3:ref