

Fūsus Phase 1 Implementation Training Instructions

Training Goals

The purpose of this document is to provide guidelines for the implementation training sessions that Fūsus will be conducting with you and your agency. The implementation training is completed in two sessions: Admin and End-User. The training sequence starts with the Admin session, which provides an opportunity for your first small group of students/ Fūsus admins to become familiar with the system and complete some general administrative functions. We endeavor to then complete the End User session within five (5) business days of the Admin session.

Curriculum

The Admin session includes all the training points under sections 1 & 2 below. We like to have a smaller group for this initial admin training session (5-10 students), and it would include those individuals that will operate in the role of a Fūsus administrator for your agency. Once the Admin session is scheduled, we will then schedule the End-User session to take place within 5 business days.

The End-User training session is intended to train a group that your agency has identified as the initial user group of the Fūsus platform or during a Proof-of-Concept Phase. Our general recommendation is a cross-section of people assigned throughout your agency (patrol, detectives, specialty units, admin, etc.). We recommend limiting the class to less than 60 people.

Training Process

Both training sessions are conducted virtually via Zoom. Each student will need access to a computer with either two monitors or a single monitor with an additional monitor/screen available for all students to view the virtual call. The setup will allow students to have a hands-on training experience during the interactive training session. The computer will need internet access.

The first training session (End-User and Admin) is scheduled for a total of 4 hours. The full 4 hours may not be required, and we will take a short break between the End-User and Admin blocks of instruction. We want to ensure there is sufficient time to answer all questions and that the training experience is as thorough as possible for the students, meeting your expectations. The admin/user training overview is as follows:

1. Basic End-User - Length 2.5 hours

This training session will include an overview of the Fūsus platform and is based on several scenarios that will be provided to the students. The scenarios allow for a hands-on training experience of numerous features within the Fūsus platform, including:

- Live camera functions

- Historical camera functions
- CAD drawer
- Secure chat
- LPR integration (if applicable)
- Live streaming
- Vehicle location services
- Body cameras/officer location
- fūsusTips
- fūsusRegistry
- Live link video calling
- Floorplans
- Telestration
- Incident Management
- fūsusVault
- Overwatch
- *Other applicable integrations/AI

2. Administrator - Length 1.5 hours

- Permission Groups/Roles
- User Management
- Teams/Call Signs
- Audit Logs
- Global Settings
- Dashboards

The second training session consists of only the Basic End-User block of instruction, under section 1 above. Basic End-User training is also scheduled for a total of 4 hours. This training session follows the same training overview as the Basic End-User training provided during the Admin/Basic-User training session, however, due to the larger class size there is often more class interaction and additional questions. We may not need the full 4 hours, but once again want to ensure there is sufficient time to answer all questions and that the training experience is as thorough as possible for the students.