10/15/2019

MuckRock News
411A Highland Ave
Somerville, MA 02144-2516
Sent via: 81719-77913411@requests.muckrock.com

Re: Request for Disclosure of Public Records

Dear Muck Rock News:

The San Pablo Police Department is in receipt of your request for public records related to materials and records concerning any predictive policing algorithm, program, software, or tool. Records are released in accordance with California Government Code section 6254 and when applicable California Penal Code section 832.7.

We have determined that the following attached record(s) that you have requested are disclosable public record(s):

- Previous response to request for PredPol materials. Our department does not have any other responsive materials.

We have determined that the following records that you have requested are exempt from public disclosure:

- N/A

The release of this information is made without any waiver to claim an exemption under the Public Records Act or to make any objection permitted by applicable law to any future request for this or any other document or information.

Should you have questions, please contact me at 510-215-3273 or celestet@sanpabloca.gov.

Respectfully,

Celeste Taylor
Police Support Services Manager
11/28/2018

MuckRock News
Dept MR 63132
411A Highland Ave
Somerville, MA 02144-2516
63132-65884342@requests.muckrock.com

Re: Request for Disclosure of Public Records

Dear MuckRock News,

The San Pablo Police Department is in receipt of your request for public records related to Predpol software. Our response is as follows:

1. Any software and algorithms developed for the implementation of the program. I'm particularly interested in any algorithms that have a public policy outcome, such as providing guidance on a policy or an assessment of an individual. More generally, I would like any software that was developed by or with, given to, used by, purchased or licensed to this agency for implementation of the above referenced program. This would include original source code, any compiled binaries (also known as executables), spreadsheets, program scripts, and other digital materials used to calculate any data in the above program. It would also include the input training data for machine learning algorithms. Collectively, these responsive materials will be referred to as "the software" in the following paragraphs.
   a. Response: This software was not implemented in our City, and we do not have any documents which are responsive to this request.

2. All instructional materials, presentations and presentation materials (including recorded video and audio Powerpoint files, prepared remarks, and slides formats), and other guidance on the use of "the software." This includes any notes taking during meetings that discussed the use of the software, any explanations (whether internally or externally generated) of how the software works, and any other document that has been used to help explain the use of "the software" to any party, including internal documentation, public relations materials, and executive summaries. This also includes any description of input and output data fields that will aid in understanding the type of information that is submitted to the software, and that is produced by the software.
   a. Response: This software was not implemented in our City and we do not have any documents which are responsive to this request.

3. A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding Letters of Interest, usage policies, or informal agreements that reference "the software" or otherwise guide it use or the relationship between this agency and
the provider or developer of the software.
  a. **Response:** This software was purchased by our City and the executed contract along with the termination notice is enclosed.

4. A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention the use of the Software, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies
  a. **Response:** This software was not implemented in our City and we do not have any documents which are responsive to this request.

5. A copy of any validation studies conducted with respect to the program or with respect to any software or "Any software and algorithms developed for the implementation of the program. I'm particularly interested in any algorithms that have a public policy outcome, such as providing guidance on a policy or an assessment of an individual. More generally, I would like any software that was developed by or with, given to, used by, purchased or licensed to this agency for implementation of the above referenced program. This would include original source code, any compiled binaries (also known as executables), spreadsheets, program scripts, and other digital materials used to calculate any data in the above program. It would also include the input training data for machine learning algorithms. Collectively, these responsive materials will be referred to as "the software" in the following paragraphs.
  a. **Response:** This software was not implemented in our City and we do not have any documents which are responsive to this request.

6. For the aspects of the software that require an input, for example, to compute a value, we request a copy of the five most recent sets of data that were used for input, as well as the five most recent outputs of the software, in whatever their native format is.
  a. **Response:** This software was not implemented in our City and we do not have any documents which are responsive to this request.

The release of this information is made without any waiver to claim an exemption under the Public Records Act or to make any objection permitted by applicable law to any future request for this or any other document or information.

Should you have questions, please contact me at 510-215-3273 or celestet@sanpabloca.gov.

Respectfully,

Celeste Taylor
Police Support Services Manager

Enclosures: Predpol Contract
            Email Terminating service
June 26, 2013

VIA E-MAIL AND UPS OVERNIGHT MAIL

C/O: Chief Walt Schuld
Assistant City Manager
Chief of Police
13880 San Pablo Av.
San Pablo, CA  94806

E-Mail: walts@sanpabloca.gov

Re:  Subscription Agreement with PredPol, Inc.

Dear Mr. Schuld:

Enclosed is the original PredPol Predictive Policing Software Subscription Agreement With the City of San Pablo Police Department, signed by Caleb Baskin. Please return a fully signed version. Thank you.

Very truly yours,

BASKIN & GRANT, LLP

Enclosure: 15 pp.
PredPol Predictive Policing Software

Subscription Agreement With the City of San Pablo Police Department

This PredPol Subscription Agreement (the "Agreement") is entered into by and between PredPol Inc., a California corporation, with offices at 331 Soquel Avenue, Suite 100, Santa Cruz, CA 95062 ("PredPol") and the entity agreeing to these terms, the City of San Pablo Police Department ("Customer"). This Agreement is effective as of the date the Agreement is countersigned (the "Effective Date"). If you are accepting on behalf of your employer or another entity, you represent and warrant that: (i) you have full legal authority to bind your employer, or the applicable entity, to these terms and conditions; (ii) you have read and understand this Agreement; and (iii) you agree, on behalf of the party that you represent, to this Agreement. This Agreement governs Customer's access to and use of the Services.

1. **Product and Pricing**

   In consideration of the pricing and other obligations described herein, Customer shall receive one of the PredPol Services, described in Attachment A, that are focused on prediction of property, assault and robbery, and such other crimes as Customer and PredPol agree upon. Pricing for each year shall be $12,000 USD per year for a two year subscription with an option to renew for a third year. A one-time setup fee of $3,000 is waived as consideration for additional obligations described herein. Services will commence subsequent to receipt of the year one payment and Customer taking the necessary steps to enable PredPol to setup the Services.

   Payments shall be made in U.S. Dollars by either wire transfer or check. Checks shall be sent to PredPol, Inc., 331 Soquel Avenue, Suite 100, Santa Cruz, California, 95062, USA. If wire transfer is desired, wiring instructions can be obtained by contacting your PredPol point of contact.

2. **Term**

   2.1 **Agreement Term.**

      This Agreement will remain in effect for the Term set forth above under Pricing.

   2.2 **Services Term and Purchases During Services Term.**

      PredPol will provide the Services to the City of San Pablo Police Department during the Services Term. Unless the parties agree otherwise in writing, new products or services purchased during any Services Term will have a prorated term ending on the last day of that Services Term.

   2.3 **Revising Rates.**

      PredPol may revise its rates for the subsequent Services Term by providing Customer written notice (which may be by email) at least thirty days prior to the start of the subsequent Services Term.

3. **Additional Customer Obligations.**
Customer agrees that Customer will provide the information and take the steps requested by PredPol in order to facilitate setup and implementation of the Services.

3.1 **PredPol's License to Use Customer's Data.**

Customer confirms that Customer hereby provides PredPol with an irrevocable, non-exclusive license to use its data for purposes of research, development and testing of PredPol's Services. Customer also provides authority to PredPol to utilize its data for delivering services to Customer and other domestic, U.S.-based law enforcement agencies. Such services may include regional reporting, cross-jurisdiction predictions, among other services.

3.2 **Additional Obligations.**

In consideration for the benefits extended herein, the City of San Pablo Police Department additionally agrees to:

a. Deploy and utilize the PredPol tool and the intelligence it generates;

b. Provide introductions and referrals to other agencies;

c. Generally support the testing of the PredPol tool and any new features/tools, including providing user feedback, as requested by PredPol;

d. Provide access to relevant City databases and shared databases to which the City has access, pursuant to all applicable laws and access agreements;

e. The City agrees to work with PredPol and Shotspotter on joint applications of crime technology.

4. **Services.**

4.1 **License to Use.**

Customer shall be licensed and authorized to use the Services as provided as a SaaS (software as a service). The scope of the license is non-transferable and non-exclusive and is authorized by PredPol for use by the Customer. The Customer shall have the right to use the Services for the Term of this Agreement and any extensions or renewals. The Services shall be provided in English.

4.2 **Facilities and Data Transfer.**

All facilities used to store and process Customer Data will adhere to reasonable security standards no less protective than the security standards at facilities where PredPol stores and processes its own information of a similar type and in compliant with all applicable state and federal laws. PredPol has implemented at least industry standard systems and procedures to ensure the security and confidentiality of Customer Data, protect against anticipated threats or
hazards to the security or integrity of Customer Data and protect against unauthorized access to or use of Customer Data.

4.3 Modifications To the Services.

PredPol may make commercially reasonable changes to the Services from time to time. If PredPol makes a material change to the Services PredPol will inform Customer.

4.4 Retention.

PredPol will have no obligation to retain any archived Customer Data. Customer Data is read from Customer, but PredPol does not provide or function as an archive service for the data.

5. Customer Obligations.

5.1 Compliance.

Customer will use the Services in accordance with this Agreement and all applicable laws. PredPol may make new applications features or functionality for the Services available from time to time the use of which may be contingent upon Customer’s agreement to additional terms.

5.2 Login IDs and Passwords.

Customer is solely responsible for monitoring and protecting the confidentiality of all Login IDs and Passwords issued to it and its End Users.

5.3 Customer Administration of the Services.

Customer may specify one or more Administrators who will have the rights to administer the End User Accounts. Customer is responsible for: (a) maintaining the confidentiality of the password and Admin Account(s); (b) designating those individuals who are authorized to access the Admin Account(s); and (c) ensuring that all activities that occur in connection with the Admin Account(s) comply with the Agreement. Customer agrees that PredPol's responsibilities do not extend to the internal management or administration of the Services for Customer and that PredPol is merely a data-processor.

5.4 Unauthorized Use.

Customer will use commercially reasonable efforts to prevent unauthorized use of the Services and to terminate any unauthorized use. Customer will promptly notify PredPol of any unauthorized use of or access to the Services of which it becomes aware.

5.5 Restrictions on Use.

Unless PredPol specifically agrees in writing, Customer will not, and will use commercially reasonable efforts to make sure a third party does not: (a) sell, resell, lease or the functional equivalent, the Services to a third party (unless expressly authorized in this
Agreement); (b) attempt to reverse engineer the Services or any component; (c) attempt to create a substitute or similar service through use of, or access to, the Services; (d) use the Services for High Risk Activities; or (e) use the Services to store or transfer any Customer Data that is controlled for export under Export Control Laws or other applicable law. Customer is solely responsible for ensuring that its use of the Services complies with all applicable laws and regulations.

5.6 Third Party Requests.

Customer is responsible for responding to Third Party Requests. PredPol will, to the extent allowed by law and by the terms of the Third Party Request: (a) promptly notify Customer of its receipt of a Third Party Request; (b) comply with Customer's reasonable requests regarding its efforts to oppose a Third Party Request; and (c) provide Customer with the information or tools required for Customer to respond to the Third Party Request. Customer will first seek to obtain the information required to respond to the Third Party Request on its own and will contact PredPol only if it cannot reasonably obtain such information.

6. Payment.

6.1 Payment.

All payments due are in U.S. dollars unless otherwise indicated on the Order Page or invoice. Fees for orders where PredPol issues an invoice are due upon Customer's receipt of the invoice and are considered delinquent thirty days after the date of the applicable invoice.

6.2 Delinquent Payments.

Delinquent payments may bear interest at the rate of one-and-one-half percent per month (or the highest rate permitted by law if less) from the payment due date until paid in full.

6.3 Taxes.

Customer is responsible for any Taxes and Customer will pay PredPol for the Services without any reduction for Taxes. If PredPol is obligated to collect or pay Taxes, the Taxes will be invoiced to Customer unless Customer provides PredPol with a valid tax exemption certificate authorized by the appropriate taxing authority. If Customer is required by law to withhold any Taxes from its payments to PredPol, Customer must provide PredPol with an official tax receipt or other appropriate documentation to support such payments.


7.1 By Customer.

Customer will, at its own expense, respond to questions and complaints from End Users or third parties relating to Customer's or End Users' use of the Services. This use includes, but is
not limited to, providing forgotten passwords and re-establishing network connectivity on Customer's or End Users' own devices. Customer will use commercially reasonable efforts to resolve support issues before escalating them to PredPol.

7.2 **By PredPol.**

PredPol will make all reasonable efforts in training Customer's command and management team to anticipate routine technical issues and provide solutions that Customer can reasonably implement. If Customer cannot resolve a support issue consistent with the above, then Customer may escalate the issue to PredPol. PredPol will provide the support necessary to resolve Customer's issue, to the extent reasonably practicable in PredPol's discretion.

8. **Suspension.**

8.1 **Of End User Accounts by PredPol.**

If PredPol becomes aware of an End User's violation of the Agreement, then PredPol may specifically request that Customer Suspend the applicable End User Account. If Customer fails to comply with PredPol's request to Suspend an End User Account, then PredPol may do so. The duration of any Suspension by PredPol will be until the applicable End User has cured the breach which caused the Suspension.

8.2 **5.2 Emergency Security Issues.**

Notwithstanding the foregoing, if there is an Emergency Security Issue, then PredPol may automatically Suspend the offending use. Suspension will be to the minimum extent and of the minimum duration required to prevent or terminate the Emergency Security Issue. If PredPol Suspends an End User Account for any reason without prior notice to Customer, at Customer request, PredPol will provide Customer the reason for the Suspension as soon as is reasonably possible.

9. **Confidential Information.**

9.1 **Obligations.**

Each party will: (a) protect the other party's Confidential Information with the same standard of care it uses to protect its own Confidential Information; and (b) not disclose the Confidential Information except to Affiliates, employees and agents who need to know it and who have agreed in writing to keep it confidential. Each party (and any Affiliates' employees and agents to whom it has disclosed Confidential Information) may use Confidential Information only to exercise rights and fulfill its obligations under this Agreement, while using reasonable care to protect it. Each party is responsible for any actions of its Affiliates' employees and agents in violation of this Section. Customer shall notify PredPol of any request for information under the Public Records Act, and may release such information unless PredPol notifies Customer that such information is confidential and should not be released. In such event, PredPol shall defend, indemnify and hold Customer, its officers, agents and employees, harmless from any demands, claims and lawsuits asserting a right to inspect or obtain any such records under the California Public Records Act or any other law.
9.2 **Exceptions.**

Confidential Information does not include information that: (a) the recipient of the Confidential Information already knew; (b) becomes public through no fault of the recipient; (c) was independently developed by the recipient; or (d) was rightfully given to the recipient by another party.

9.3 **Required Disclosure.**

Each party may disclose the other party's Confidential Information when required by law but only after it, if legally permissible: (a) uses commercially reasonable efforts to notify the other party; and (b) gives the other party the chance to challenge the disclosure.

10. **Intellectual Property Rights; Brand Features.**

10.1 **Intellectual Property Rights.**

Except as expressly set forth herein, this Agreement does not grant either party any rights, implied or otherwise, to the other's content or any of the other's intellectual property. As between the parties, Customer owns all Intellectual Property Rights in Customer Data and PredPol owns all Intellectual Property Rights in the Services. Customer grants to PredPol a non-exclusive license to use Customer's Data for PredPol's legitimate business purposes, including providing products and services to law enforcement agencies.

11. **Publicity.**

Customer agrees that PredPol may include Customer's name in a list of PredPol customers, online or in promotional materials. Customer also agrees that PredPol may verbally reference Customer as a customer of the PredPol products or services that are the subject of this Agreement. Representations, Warranties and Disclaimers.

11.1 **Representations and Warranties.**

Each party represents that it has full power and authority to enter into the Agreement. Each party warrants that it will comply with all laws and regulations applicable to its provision, or use of the Services, as applicable (including applicable security breach notification law). PredPol warrants that it will provide the Services as provided herein.

11.2 **Disclaimers.**

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, EXCEPT AS EXPRESSLY PROVIDED FOR HEREIN, NEITHER PARTY MAKES ANY OTHER WARRANTY OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR USE AND NONINFRINGEMENT. PREDPOL MAKES NO REPRESENTATIONS ABOUT ANY CONTENT OR INFORMATION MADE ACCESSIBLE BY OR THROUGH THE SERVICES. CUSTOMER AND CUSTOMER ACKNOWLEDGES THAT THE SERVICES ARE NOT A TELEPHONY
SERVICE AND THAT THE SERVICES ARE NOT CAPABLE OF PLACING OR RECEIVING ANY CALLS INCLUDING EMERGENCY SERVICES CALLS OVER PUBLICLY SWITCHED TELEPHONE NETWORKS.

12. **Termination.**

12.1 **Termination for Breach.**

Either party may suspend performance or terminate this Agreement if: (i) the other party is in material breach of the Agreement and fails to cure that breach within thirty days after receipt of written notice; (ii) the other party ceases its business operations or becomes subject to insolvency proceedings and the proceedings are not dismissed within ninety days; or (iii) the other party is in material breach of this Agreement more than two times notwithstanding any cure of such breaches.

12.2 **Effects of Termination.**

If this Agreement terminates, then: (i) the rights granted by one party to the other will cease immediately (except as set forth in this Section); and (ii) upon request each party will promptly use commercially reasonable efforts to return or destroy all other Confidential Information of the other party.

13. **Indemnification.**

13.1 **By Customer.**

Customer will indemnify, defend, and hold harmless PredPol from and against all liabilities, damages, and costs (including settlement costs and reasonable attorneys' fees) arising out of a third party claim regarding Customer's use of the Services in violation of this Agreement or applicable law.

13.2 **By PredPol.**

PredPol will indemnify, defend, and hold harmless Customer from and against all liabilities, damages, and costs (including settlement costs and reasonable attorneys' fees) arising out of a third party claim that PredPol's technology used to provide the Services or any PredPol Brand Feature infringe or misappropriate any patent, copyright, trade secret or trademark of such third party. Notwithstanding the foregoing, in no event shall PredPol have any obligations or liability under this Section arising from: (i) use of any Services or PredPol Brand Features in a modified form or in combination with materials not furnished by PredPol, and (ii) any content, information or data provided by Customer, End Users or other third parties.

13.3 **Possible Infringement.**

Repair, Replace, or Modify.

If PredPol reasonably believes the Services infringe a third party's Intellectual Property Rights, then PredPol will: (a) obtain the right for Customer, at PredPol's expense, to continue
using the Services; (b) provide a non-infringing functionally equivalent replacement; or (c) modify the Services so that they no longer infringe.

Suspension or Termination.

If PredPol does not believe the foregoing options are commercially reasonable, then PredPol may suspend or terminate Customer’s use of the impacted Services. If PredPol terminates the impacted Services, then PredPol will provide a pro-rata refund of the unearned Fees actually paid by Customer applicable to the period following termination of such Services.

13.4 General

The party seeking indemnification will promptly notify the other party of the claim and cooperate with the other party in defending the claim. The indemnifying party has full control and authority over the defense, except that: (a) any settlement requiring the party seeking indemnification to admit liability or to pay any money will require that party's prior written consent, such consent not to be unreasonably withheld or delayed; and (b) the other party may join in the defense with its own counsel at its own expense. THE INDEMNITIES ABOVE ARE A PARTY'S ONLY REMEDY UNDER THIS AGREEMENT FOR VIOLATION BY THE OTHER PARTY OF A THIRD PARTY'S INTELLECTUAL PROPERTY RIGHTS.

14. Limitation of Liability.

14.1 Limitation on Indirect Liability.

NEITHER PARTY WILL BE LIABLE UNDER THIS AGREEMENT FOR LOST REVENUES OR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, EVEN IF THE PARTY KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES WERE POSSIBLE AND EVEN IF DIRECT DAMAGES DO NOT SATISFY A REMEDY.

14.2 Limitation on Amount of Liability.

NEITHER PARTY MAY BE HELD LIABLE UNDER THIS AGREEMENT FOR MORE THAN THE AMOUNT PAID BY CUSTOMER TO PREDPOL HEREUNDER DURING THE TWELVE MONTHS PRIOR TO THE EVENT GIVING RISE TO LIABILITY.

14.3 Exceptions to Limitations.

These limitations of liability apply to the fullest extent permitted by applicable law but do not apply to breaches of confidentiality obligations, violations of a party's Intellectual Property Rights by the other party, or indemnification obligations.

15. Miscellaneous.

15.1 Notices.
Unless specified otherwise herein, (a) all notices must be in writing and addressed to the attention of the other party's legal department and primary point of contact and (b) notice will be deemed given: (i) when verified by written receipt if sent by personal courier, overnight courier, or when received if sent by mail without verification of receipt; or (ii) when verified by automated receipt or electronic logs if sent by facsimile or email.

15.2 Assignment.

Neither party may assign or transfer any part of this Agreement without the written consent of the other party, except to an Affiliate, but only if: (a) the assignee agrees in writing to be bound by the terms of this Agreement; and (b) the assigning party remains liable for obligations incurred under the Agreement prior to the assignment. Any other attempt to transfer or assign is void.

15.3 Change of Control.

Upon a change of control (for example, through a stock purchase or sale, merger, or other form of corporate transaction): (a) the party experiencing the change of control will provide written notice to the other party within thirty days after the change of control; and (b) the other party may immediately terminate this Agreement any time between the change of control and thirty days after it receives the written notice in subsection (a).

15.4 Force Majeure.

Neither party will be liable for inadequate performance to the extent caused by a condition (for example, natural disaster, act of war or terrorism, riot, labor condition, governmental action, and Internet disturbance) that was beyond the party's reasonable control.

15.5 No Waiver.

Failure to enforce any provision of this Agreement will not constitute a waiver.

15.6 Severability.

If any provision of this Agreement is found unenforceable, the balance of the Agreement will remain in full force and effect.

15.7 No Agency.

The parties are independent contractors, and this Agreement does not create an agency, partnership or joint venture.

15.8 No Third-Party Beneficiaries.

There are no third-party beneficiaries to this Agreement.

15.9 Equitable Relief.

Nothing in this Agreement will limit either party's ability to seek equitable relief.
15.10 **Governing Law.**

This Agreement is governed by California law, excluding that state's choice of law rules. FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS AGREEMENT, THE PARTIES CONSENT TO PERSONAL JURISDICTION IN, AND THE EXCLUSIVE VENUE OF, THE COURTS IN CONTRA COSTA COUNTY, CALIFORNIA. The parties explicitly agree that no other laws, treaties or regulations shall control this Agreement.

15.11 **Amendments.**

Any amendment must be in writing and expressly state that it is amending this Agreement.

15.12 **Survival.**

The following sections will survive expiration or termination of this Agreement: Section 3, 6, 7.1, 10, 11.2, 12, 13, 14 and 15.

15.13 **Entire Agreement.**

This Agreement, and all documents referenced herein, is the parties' entire agreement relating to its subject and supersedes any prior or contemporaneous agreements on that subject.

15.14 **Interpretation of Conflicting Terms.**

If there is a conflict between the documents that make up this Agreement, the documents will control in the following order: the Subscription Terms set forth in any separate quote prepared by PredPol, then the Agreement, and the terms located at any URL. If Customer signs a physical agreement with PredPol to receive the Services, the physical agreement will override any online Agreement.

15.15 **Counterparts.**

The parties may enter into this Agreement in counterparts, including facsimile, PDF or other electronic copies, which taken together will constitute one instrument.

16. **Definitions.**

16.1 "Account Manager" means the PredPol business person working with Customer regarding Customer's purchase of the Services.

16.2 "Admin Account(s)" means the administrative account(s) provided to Customer by PredPol for the purpose of administering the Services. The use of the Admin Account(s) requires a password, which PredPol will provide to Customer.

16.3 "Administrators" mean the Customer-designated technical personnel who administer the Services to End Users on Customer's behalf.
16.4 "Affiliate" means any entity that directly or indirectly controls, is controlled by, or is under common control with a party.

16.5 "Brand Features" means the trade names, trademarks, service marks, logos, domain names, and other distinctive brand features of each party, respectively, as secured by such party from time to time.

16.6 "Confidential Information" means information disclosed by a party to the other party under this Agreement that is marked as confidential or would normally be considered confidential under the circumstances. Customer Data is Customer's Confidential Information.

16.7 "Customer Data" or “Customer Data” means data, including crime data, provided, generated, transmitted or displayed via the Services by Customer or End Users.

16.8 "Emergency Security Issue" means either: (a) Customer's use of the Services in violation of the Acceptable Use Policy, which could disrupt: (i) the Services; (ii) other customer's use of the Services; or (iii) the PredPol network or servers used to provide the Services; or (b) unauthorized third party access to the Services.

16.9 "End Users" means the individuals Customer permits to use the Services.

16.10 "End User Account" means a PredPol-hosted account established by Customer through the Services for an End User.

16.11 "Export Control Laws" means all applicable export and reexport control laws and regulations, including the Export Administration Regulations ("EAR") maintained by the U.S. Department of Commerce, trade and economic sanctions maintained by the Treasury Department's Office of Foreign Assets Control, and the International Traffic in Arms Regulations ("ITAR") maintained by the Department of State.

16.12 "Fees" means the amounts invoiced to Customer by PredPol for the Services as described in a Subscription Terms or similar document.

16.13 "High Risk Activities" means uses such as the operation of nuclear facilities, air traffic control, or life support systems, where the use or failure of the Services could lead to death, personal injury, or environmental damage.

16.14 "Initial Services Term" means the term for the applicable Services beginning on the Service Commencement Date and continuing for 12 months (or, if different, the duration set forth on the Order Page).

16.15 "Intellectual Property Rights" means current and future worldwide rights under patent law, copyright law, trade secret law, trademark law, moral rights law, and other similar rights.

16.16 "Subscription Terms" means the order document reflecting the financial terms of the subscription, including: (i) the Services being ordered; (ii) Fees; and (iii) Initial Services Term.
16.17 "Service Commencement Date" is the date upon which PredPol makes the Services available to Customer, and will be within one week of PredPol's receipt of the completed Order Page, unless otherwise agreed by the parties.

16.18 "Service Pages" mean the web pages displaying the Services to End Users.

16.19 "Services" means the applicable PredPol product or service, as described in the attached Product Data Sheet.

16.20 "Services Term" means the applicable Initial Services Term and all renewal terms for the applicable Services.

16.21 "Suspend" means the immediate disabling of access to the Services, or components of the Services, as applicable, to prevent further use of the Services.

16.22 "Taxes" means any duties, customs fees, or taxes (other than PredPol's income tax) associated with the sale of the Services, including any related penalties or interest.

16.23 "Term" means the term of the Agreement, which will begin on the Effective Date and continue until the earlier of (i) the end of the last Services Term or (ii) the Agreement is terminated as set forth herein.

16.24 "Third Party Request" means a request from a third party for records relating to an End User's use of the Services. Third Party Requests can be a lawful search warrant, court order, subpoena, other valid legal order, or written consent from the End User permitting the disclosure.
EXECUTED as a sealed instrument as of the day and year first set forth below by the last counter-signatory.

DATED: 6/25, 2013 PredPol, Inc.: 

By: Caleb Baskin, its CEO

DATED: 6-25, 2013

CHIEF OF POLICE

By: _______________________________
ATTACHMENT A
SERVICES
SOFTWARE (SaaS) SUBSCRIPTION AGREEMENT BETWEEN
THE CITY OF SAN PABLO POLICE DEPARTMENT

The Company: PredPol, the predictive policing company, provides high-precision, micro-place predictions for where and when crime – whether property crime, gun crime or gang crime – is most likely to occur. Predicting crime in real time is the first step in deterring and disrupting it. PredPol’s cloud based software-as-a-service (SaaS) has first been deployed for domestic U.S. law enforcement agencies, but also accurately predicts a variety of incidents, including IED and terrorist activity in an active theater.

Problem Addressed: Law enforcement agencies face budget cuts, hiring freezes and furloughs. Over the last decade, they have been asked to do more with less, forcing them to allocate resources more efficiently. PredPol enables agencies to do more with the limited resources. PredPol’s proven patent-pending prediction technology, developed with cops for cops, provides automated real time predictions that line level officers can use to focus their patrols in the areas which yield the highest return. PredPol’s accuracy and crime reducing effects have both been proven in a double blind study with LAPD.

The Service to the City of San Pablo Police Department: PredPol’s product for Atlanta is its patent-pending law enforcement predictive software as a service SaaS that includes PredPol’s cloud applications, PredPol’s data pipe applications, and any other crime-related applications that may be provided by PredPol hereunder from time to time. Part of this technology is provided by PredPol under an exclusive license from Santa Clara University in Santa Clara, California, while other parts of the technology were created by PredPol itself.

PredPol’s predictive tool integrates seamlessly with agency RMS/CAD systems to provide real-time predictions to command and line level officers. It’s accessible by printing results on paper and on any device, whether desktop, laptop, tablet, smartphone, or in-car display that has a standard connected web browser. PredPol’s API allows it to integrate with any RMS/CAD system, as well as any existing agency application, such as data warehouse browser or analytic dashboard.

Scope of Work: PredPol shall provide services, resources, and tools to support a successful implementation of a proprietary, patent pending SaaS application that supports the City of San Pablo Police Department’s efforts to predict, deter, and reduce crime. The scope of work will include the following:

- Setup of and integration of the PredPol tool into Customer’s existing RMS/CAD/Data system. Timeline for setup dependent upon grant of access by Customer to PredPol's technician for installation of the data pipeline.
- Installation of a data pipe from Customer to the PredPol SaaS. Frequency of data update (daily, hourly, every few minutes) is dependent on the degree of access granted to PredPol to stream data from Customer.
- Provide Command, Analysts and Supervisors with best practices guidance.
- Full Customer access to the tool, including unlimited prediction views, refreshes, and report generation.
- Provide electronic transfer of 500 square foot predictive locations (latitude and longitude data) identified by PredPol.com to Customer for electronic consumption by Customer’s computer systems. The details of the data exchange will be determined through conversations with
Customer's information technology staff and depend on Customer's existing RMS/CAD/Data system and its existing mapping technology, if any.

- Access to 3, 7, 14 and 28 day historical crime mapping for crime types predicted by the tool.
- Provide phone and email support for technical and operational use within 24 hours.
- Inclusion of feature updates as added during the subscription, at no additional charge.
- The crimes will be set up according to your preferences and satisfaction.
- Where feasible, PredPol will work with Shotspotter to improve and enhance predictions.

<table>
<thead>
<tr>
<th>PRELIMINARY PROJECT SCHEDULE</th>
<th>Target Date</th>
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</thead>
<tbody>
<tr>
<td>Signed Agreement</td>
<td>6/3/2013</td>
</tr>
<tr>
<td>Kick-off meeting or conference call</td>
<td>on or before 6/14/13</td>
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<tr>
<td>System configuration and data conversion/upload complete</td>
<td>6/28/2013</td>
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<tr>
<td>Go-Live</td>
<td>7/12/2013</td>
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<tr>
<td>Annual subscription:</td>
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<td>$12,000</td>
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Dear Mary Woodward,

In reference to Invoice #1158, I am sending you this written notice to request cancellation (discontinue service) of our PredPol Predictive Policing subscription service.

After much consideration and input from department users, sergeants and staff I have made the decision to discontinue San Pablo’s PredPol Predictive Policing subscription service. San Pablo has invested well over $24,000 not including IT and PD personnel time to attempt to use the service. Our service is paid to 7/31/15. There is no additional money owed to PredPol Inc. I would appreciate you sending me written confirmation within 30 days that the cancellation/discontinuance has been put into effect.

Thank you for efforts and attention to this matter.

Lisa

Lisa G. Rosales
Chief of Police

ATTENTION:

City Hall Office Hours:
Monday thru Thursday – 7:30 am to 6:00 pm, open during lunch, closed Fridays.
*With the exception of the San Pablo Senior Center, Youth Services and Police Patrol Services. Recreation will be open Fridays with limited services.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to which they are addressed. If you have received this email in error please notify the system administrator – mailto:LarryJ@SanPabloCA.gov. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the City of San Pablo. Finally, the recipient should check this email and any attachments for the presence of viruses. The City of San Pablo accepts no liability for any damage caused by any virus transmitted by this email.